A. How Cloud Network Managed Switches Connect to the Internet?
◆POE camera with IEEE 802.3AF/AT
◆If it is not a POE camera, you can add a standard POE splitter to connect the switch to the camera.

B. The indicator light of the switch is normally on. Why is there no video display on the NVR?
◆Please make sure that the network settings of the NVR is ok, and search again in the channel management menu of the NVR.
◆For the above operations, please refer to the NVR manual. For example, when the IPC and NVR are of different brands, it is recommended to consult relevant manufacturers for compatibility and IP setting requirements.

C. I used cat 5e Network cable, but after receiving more than 30 meters, there is no signal!
◆Please make sure that Network cable plug is crimped into the position. It is recommended to use a line tester to test whether the network cable can communicate at both ends.
◆Check the Network cable plug pressure wiring sequence, please use T568B connection method to crimp the crystal head.

D. Can it support 4-core network cable power supply, will it affect camera data transmission?
◆Our company's POE switch supports 1236 line-sequence power supply, so it is very compatible with 4-core power supply.
◆The network interface of the camera is a 100M network port. The transmission of the 100M network is only 1236 quad core, and the other four cores do not play or connect, so it will not affect the camera transmission.

E. When do I need to enable the Extend function?
◆Extend is a super-long transmission function, generally more than 100 meters distance requirement.
◆The camera signal is disturbed or insufficient in intensity, causing instability such as image transmission and intermittent.

F. How do cloud managed switch network?
◆Connect the LAN1 or LAN2 port of the switch to the router or connect the router through other switches.
◆The access router needs to start DHCP client service. Generally, the route is turned on by default.
◆Make sure the access router does not restrict its connection to the network. Access can connect to the external network.
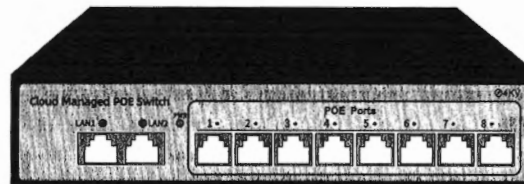
G. Why does the PWR/Power LED work abnormally?
The PWR/Power LED should be lit up when the power system works normally. If the PWR LED worked abnormally, try the following:
◆ Make sure that the power cable is connected properly, and the power contact is normal.
◆Make sure the voltage of the power supply meets the requirement of the input voltage of the switch.

Cloud managed switch

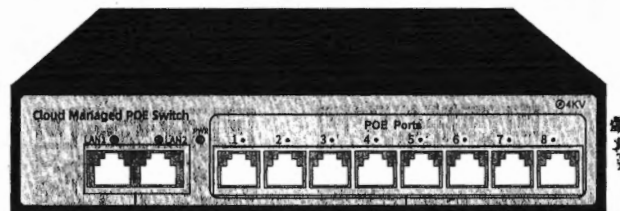## ⊗ User Manual

Product description

This product is a cloud managed Ethernet Poe power supply switch independently developed by our company. All power supply ports can automatically detect and identify power receiving equipment conforming to IEEE 802.3af/at standard; Remote management with the Switch mobile app: Switch integrates multiple functions with excellent performance, and is friendly to manage, which can fully meet the need of the users demanding higher networking performance.

Product Features

◆ POE power supply mode, supporting the terminal equipment with IEEE 802.3AF/AT;
◆ Support power supply line sequence 1236, each port has a maximum power of 30W;
◆ Input voltage: 110V-240V, (Please refer to the parameter sticker for power);
◆ Support overcurrent, overvoltage, short circuit protection;
◆ Flow control mode: full-duplex adopts IEEE 802.3x , half-duplex adopts Back pressure;
◆ Support port automatic flip (Auto MDI/MDIX);
◆ Switching system using store-and-forward;
◆ Zero configuration feature, Poe function of all ports is enabled by default, and only one network cable is required for app management;
◆ Panel indicator monitoring status and help failure analysis;
◆ Cloud network management: visual remote management, on-site problems and remote solution;

Product display

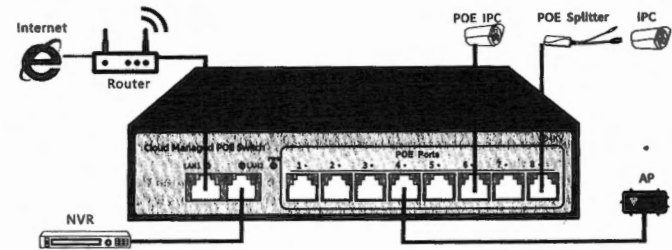The display is representative of the product, the actual object may be different, but the function is the same

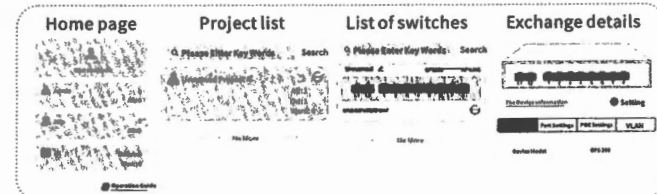**UPLinked Ports**   **Power supply network port**

Indicator definition

PWR	ON	Normal Power
	OFF	No Power
Port light	Lighting /Flickering	Green on means power supply is normal; flashing means data transmission.

Product Application:

The display is representative of the product, the actual object may be different, but the function is the same

cloud managed

Home page	Project list	List of switches	Exchange details

*This picture shows the mobile app page

Device binding instructions

■1,Connect the LAN1 or LAN2 port of the device to the internet router

■2,Download the app "sscpoe", bind the registered account and log in the app.

■3,Add device:
New project: click "+" to scan the equipment ID QR code (located on the fuselage or packaging box) and enter the project name and other corresponding information to create it.

Existing project: enter the project submenu, click "add switch +" scan the QR code of device ID and enter corresponding information to add.

*To add a device ID, ensure that the current device is connected to an internet enabled router
*More operating instructions are available in the applet operation guide

QR code
Device ID